

Part one of *Global Teams* looks at the perspective of the team leader, who is concerned with every part of the leadership framework in the figure above.

Part two takes the perspective of team members, who are in the middle bubble of the chart. Individual team members take the overall framework as a given, regardless of whether they approve of it or not. Their main concern is about trust (Chapter 4) and communications (Chapter 5) within the team.

Part three takes the perspective of the firm which has to create the context for the team to succeed. That means deciding on:

- ▶ Goals: clear goals and shared goals. Chapter 6
- ▶ Systems: decision making, accountability, learning and innovation. Chapter 7
- ▶ People: recruiting and developing the best talent. Chapter 8
- ▶ Values and culture: managing cultural distance. Chapter 9
- ▶ Structure: complexity, co-ordination and conflict. Chapter 10.

Part four pulls together the findings and conclusions from the rest of the book: Chapter 11.

Global Teams comes with a complimentary Skill Pill: 'I am... Global Team Leader'.

Not only will you have a quick reference to the book's key insights, you will also take away useful, actionable exercises, leadership tools and techniques to aid you as you form your global team.

A Skill Pill is a short motivational video that you can view on your smartphone, tablet or computer. Use the QR code below to access the skill pill directly or visit: www.skillpill.com/globalteams

